







Triangulating corpus linguistics and clinical psychology in a study of narratives of voice-hearers

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Overview

- Voice hearing
- Voices as persons in clinical psychology
- 'Minimal' vs 'complex' personification in 40 interviews with voice-hearers
- A corpus linguistic approach to the personification of voices:
 - Triangulating a qualitative operalization of the binary minimal/complex distinction
 - Providing further insights into the minimal/complex distinction
 - Capturing degrees of personification



Voice-hearing

- Hearing voices that others cannot hear
- Auditory Verbal Hallucinations (AVHs)
- Hallucinations are a primary diagnostic criterion for various psychotic disorders (notably, schizophrenia) and are present in a range of mental health difficulties.
- AVHs also occur as a positive and meaningful experience for voice-hearers, in the absence of any need for clinical care.



Voice-hearing and 'person-ness'

- Growing literature conceptualising voices as 'hallucinated social identities' or 'internalised social actors', with clinical implication (Bell 2013: 1)
- Forthcoming qualitative study in *Medical Humanities* showing the relevance of linguistic approaches to characterisation for an understanding of how voice-hearers talk about their voices as persons (Semino et al. 2020)





Data: 40 interviews with voice-hearers

40 semi-structured interviews with voice-hearers enrolled in an 'Early Intervention in Psychosis' in the North East of England

> 205 941 tokens

Interviews conducted by colleagues from the Hearing the Voice team captured:

- the terms they would use to describe their experiences
- the qualities of the voice-hearing experience
- the content of the voice-hearing experience
- the voices as having their own character or personality
- the onset of voice-hearing
- changes in the experience over time
- participants' beliefs about/understanding of the experience



A binary approach to the 'personification' of voices in the interviews

The Hearing the Voice team coded each interview according to a number of categories, including a binary distinction between 'minimal' and 'complex' personification (Alderson-Day et al. 2020):

Minimal personification: The voice has few person-like qualities; is attributed to a person or described as being "like a person" but without further elaboration. Person-like characteristics tend to remain stable over time and follow a single theme (e.g. the voice is 'mean' or a 'nasty man').

 \rightarrow 24/40 interviews

Just like an angry old man [...] a bit old



Complex personification: The voice is described as having more than one kind of person-like quality; may include elaborate descriptions of intentional states (the voice wants/thinks/feels), agency (the voice will 'make something happen'), or identity (the voice 'comes' from somewhere or has a specific and idiosyncratic ontological status).

Complexity is not a simple function of the frequency, quantity or topic of speech, but will typically involve a voice being attributed multiple, qualitatively different person-like qualities (e.g. voice has an identity and multiple mental states) which may vary over time.

\rightarrow 16 interviews

She'll be sitting there going, now I'm here for you and all that kind of thing, it's like [...] she's done nasty stuff in the past, why would I trust her type of thing? It could just be as like she's trying to manipulate us a little bit



Our aims

We applied a corpus linguistic approach to the data to:

- 1. Test the validity of the MINIMAL/COMPLEX binary coding from a linguistic perspective
- 2. Explore if/which (categories of) words appear more often in the reports of MINIMAL/COMPLEX cases
- 3. Go beyond the MINIMAL/COMPLEX binary coding to consider degrees and types of personification in the data.

- Contribute to the conceptualisation and identification of 'complexity' in voice-hearing
- Address some pertinent methodological challenges for corpus linguistics



References to voices: annotation

they_PP|**AVH** were_VBD particular_JJ voices_NNS|**AVH** and_CC they_PP|**AVH** were_VBD the_DT main_JJ ones_NNS|**AVH** that_IN/that I_PP would_MD hear._VV I_PP would_MD hear_VV other_JJ stuff,_NN|**AVH** but the_DT main_JJ ones_NNS|**AVH** were_VBD the_DT seven,_CD|**AVH**





le deu	Eile -	▼ 1.58	Mada	The second se	Diabi
K 375	Olwa M POS AVH5 M	Leit screaming sounds like it's outside. So the	noises	are outside The! { like! { I remember like	Right
3 4 8 9	Jade 11 POS AVH3.txt	are are really taking effect. So the	voices	are in in a distance eh and	
6 4 0 5	Olivia t1 POS AVH5.bt	hut() with() they're all different so the	mole	like live had that since I was	
4 1 5 7	Kate ti POS AVH9.txt	never forget that small. I've small the	emell	of his house before Withen I've walked	
4 004	Kate t1 POS AVH10.txt	I don't when I can smell the	smell	of me granddad's allotment and he shouted	
1 597	Fric t1 POS AVH1 bt	as the like nernicious one, she's the	one	who would be if I feel down	
1 500	Eric_t1_POS_AVH1.bt	he if I feel down she's the	one	that would cart of he in the	
1,535	Lash ti POS AVH15 tvt	un in CITY I was sent the	avnev	contrue on various tasks when I	
7 961		vesre it's worse that I've seen the	neonle	se well. So it's progressed into that	
9.971	Zara ti ROS AVH3.txt	eitting room. But Ive always seen the	shadow	when Leas the dining room nace	
20,071	Dop t1 DOC AV/U2.td	the voices where the atways seen the	noreon	and I know, and it's the three	
2 0/1	lan ti DOS AVH2.txt	lace with medication. I'm still caping the	ebadowe	and ranow, and its the three	
7.056		know but then I started seeing the	norcon	ac well, and then I could() like	
7,800	Dop t1 DOS AVELLA	know, put them i statted seeing the	person	as well, and then i could(.) like	
992	Zara ti BOR AVH2.M	Lide believe when the cooling the	person.	but the majority of the time, the	
9,012	Zara_LI_FOO_AVH9.ML	the provide the provide the provided the	shadows,	nanning ann an tean tean tean tean tean tean te	
0,023	Zara_LI_POS_AVHIS.ML	then you hear, then you see the	snauow,	as though he's gone to the tonet,	
0,390		could near was him, you see the	ones	that ive had visual hallucinations with them,	
1,986	Eric_ti_POS_AVH4.txt	lot more than I would see the	purpie,	but she tends to just sort of,	
/ 34	Dan_ti_PUS_AVH1.bt	I know, I will sometimes see the	person	taiking to me and i think that	
1,931	Eric_t1_POS_AVH27.txt	with the different direction I'll see the	colours	coalesce sometimes, so On sorry. But the	
6,048	Olivia_t1_POS_AVH19.bd	he's talking. Erm{.} and I'll see the	expressions.	Like he 's{.} because it's [NAME] and	
807	Dan_t1_POS_AVH13.bt	of the time when I see the	colours	and things like that, when I'm in	
732	Dan_t1_POS_AVH1.txt	really depends. And sometimes I see the	person,	that if it's a voice that I	
1,121	Dan_t1_POS_AVH3.bd	out, it's like so I see the	person	but the voice isn't coming from their	
8,874	Zara_t1_POS_AVH3.txt	and then you see{.} I see the	shadow	again go back into the sitting room,	
8,986	Zara_t1_POS_AVH8.txt	all the time, when he screams, the	voices	scream as well. Which, that spooks us	
7,422	Sean_t1_POS_AVH3.txt	my mind, who couldn't stop saying the	word	upstairs. And when I shouted up, the	
350	Bill_t1_POS_AVH2.txt	understand like, like what it's saying. The	internals	are more inhuman. Just the ones that	
6,369	Olivia_t1_POS_AVH4.bd	outside{.}{?} the inside{.} I would say the	voices	are mainly happening on the inside of	
11 1 1 0	Dan t1 POS AVH27 txt	at least distressing, but I'd say the	maiority	extremely distressing. I'd say it's about the	



Our approach to complexity of personhood

We identified four language components of interest:

- 1. Voice tags (types and tokens) \rightarrow how the voices are referred to
- Adjective collocates of Voice tags (types and tokens)
 - \rightarrow what qualities/characteristics the voices have
- 3. Verb collocates of Voice tags (types and tokens) \rightarrow what the voices do
- 4. The length of (participant contributions to) the interview (tokens)

"the voice is described as having more than one kind of person-like quality"

Agency and "intentional states"



Length

Participant responses ranged from 1,138-14,475 tokens

Since all participants were asked the same base questions the length of their response(s) is pertinent to our investigation of 'complexity'

In order to minimise the influence of text length on our other language components:

- Each interview text was split into 500-word chunks
- Voice tag types, verb collocate types and adjective collocate types were counted for each chunk
- We calculated the average across those chunks
- For each participant we have a relatively frequency value (expressed as x per 100 words)*

*Accounting for 'remainder' chunks that were smaller than 500 tokens



Key questions and analytical steps

1. Does the frequency of our language components support the conceptualisation of a MINIMAL group and a COMPLEX group?

- a. Statistical tests to establish the validity of a MINIMAL/COMPLEX categorisation
- b. Generated rank lists based on frequency counts for our language components to observe the distribution of individual MINIMAL and COMPLEX cases

2. What do the types used by MINIMAL and COMPLEX participants tell us about 'complexity' of personhood?

c. Thematic grouping of individual types to look at the range of participants using particular terms relevant to 'complexity' according to the MINIMAL and COMPLEX groupings



Key questions and analytical steps

- **3. How does our linguistic approach augment the MINIMAL/COMPLEX binary?** Can we establish a 'complexity scale'?
- d. Investigating individual case studies to look at relative positions within/across complexity groupings and use of terms associated with either MINIMAL or COMPLEX participants



Statistical tests

Independent samples t-test comparing MINIMAL and COMPLEX participants

Language component	MINIMAL Mean	COMPLEX Mean	t-test	p-value	Effect size (Cohen's <i>d</i>)	MINIMAL Confidence Intervals	COMPLEX Confidence Intervals
Voice tag types	1.321	1.824	t (33.39) = -3.72	<.001	1.19	1.139–1.503	1.606–2.043
Adjective collocate types	0.814	1.174	t (25.27) = -3.20	<.01	1.10	0.695–0.932	0.967–1.380
Verb collocate types	2.165	2.853	t (28.67) = -3.57	<.01	1.19	1.938–2.393	2.516–3.189
Length (tokens)	3843.63	7170.31	<i>t</i> (18.14) = -3.19	<.01	1.20	3181.74–4505.51	5051.80–9288.83

	Participant Voice tags (types)		Participant Adj. collocates (types	s)	Participant	Verb collocates (types)	Participant	Tokens
1.	Leah_C 2.63	1.	Nina_C 1.78	1.	Jade_C	3.96	1. Olivia_C	14475
2.	Jade_C 2.55	2.	Xander_C 1.76	2.	Page_C	3.71	2. Dan_C	13852
3.	Carl_M 2.48	3.	Jane_C 1.61	3.	Leah_C	3.54	3. Eric_C	13477
4.	Olivia_C 2.17	4.	Page_C 1.52	4.	Jane_C	3.31	4. Hugh_C	10441
5.	Zara_C 2.14	5.	Grace_C 1.48	5.	Xander_C	3.28	5. Leah_C	9647
6.	Neil_M 2.09	6.	Carl_M 1.38	6.	Carl_M	3.22	6. Jade_C	7047
7.	Sean_M 2.03	7.	Neil_M 1.31	7.	Zara_C	3.00	7. Page_C	6583
8.	Kath_C 1.97	8.	Kath_C 1.30	8.	Emma_C	2.96	8. Zara_C	6334
9.	Xander_C 1.95	9.	Leah_C 1.24	9.	Orla_C	2.93	9. Ryan_M	6222
10.	Emma_C 1.86	10.	Orla_C 1.23	10.	Nina_C	2.92	10. Kate_M	5588
11.	Page_C 1.85	11.	Jade_C 1.18	11.	Grace_C	2.87	11. Anthony_M	5553
12.	Nina_C 1.82	12.	Olivia_C 1.16	12.	Iris_M	2.86	12. Mike_M	5435
13.	Gail_M 1.79	13.	Chris_M 1.08	13.	Liam_M	2.83	13. Toby_M	5203
14.	Grace_C 1.79	14.	Bill_M 1.07	14.	Sean_M	2.74	14. Alex_M	5047
15.	Kate_M 1.57	15.	Harry_M 1.06	15.	Olivia_C	2.72	15. Xander_C	4977
16.	Jane_C 1.56	16.	Will_M 1.03	16.	Neil_M	2.71	16. Yan_M	4931
17.	Will_M 1.54	17.	Iris_M 1.01	17.	Yan_M	2.59	17. Kath_C	4783
18.	Hugh_C 1.46	18.	Ulrik_M 0.98	18.	Matt_M	2.50	18. Violet_C	4782
19.	Dan_C 1.43	19.	Liam_M 0.97	19.	Mike_M	2.45	19. Emma_C	4688
20.	Orla_C 1.42	20.	Fran_M 0.94	20.	Gail_M	2.37	20. Dawn_M	4681
21.	Toby_M 1.38	21.	Ryan_M 0.93	21.	Kath_C	2.36	21. Sean_M	4676
22.	Eric_C 1.37	22.	Dan_C 0.82	22.	Bill_M	2.28	22. Will_M	4515
23.	Fred_M1.34	23.	Emma_C 0.82	23.	Ryan_M	2.23	23. Harry_M	4396
24.	Anthony_M 1.33	24.	Eric_C 0.80	24.	Hugh_C	2.20	24. Fran_M	4260
25.	Liam_M 1.32	25.	Sean_M 0.78	25.	Alex_M	2.19	25. Neil_M	4238
26.	lan_M 1.25	26.	Gail_M 0.77	26.	Harry_M	2.15	26. Fred_M	4180
27.	Matt_M 1.23	27.	Zara_C 0.77	27.	Chris_M	2.13	27. Nina_C	4111
28.	Yan_M 1.23	28.	Violet_C 0.76	28.	Eric_C	2.09	28. Iris_M	4029
29.	Violet_C 1.22	29.	Toby_M 0.74	29.	lan_M	2.08	29. Jane_C	3988
30.	Mike_M1.18	30.	Yan_M 0.73	30.	Will_M	2.08	30. Brad_M	3862
31.	Brad_M 1.17	31.	Mike_M 0.71	31.	Ulrik_M	1.95	31. Bill_M	3762
32.	Iris_M 1.17	32.	Alex_M 0.60	32.	Toby_M	1.94	32. Orla_C	3418
33.	Bill_M 1.12	33.	Anthony_M 0.59	33.	Dan_C	1.91	33. Chris_M	2666
34.	Harry_M 1.11	34.	lan_M 0.59	34.	Violet_C	1.88	34. Gail_M	2143
35.	Ulrik_M 1.06	35.	Fred_M 0.58	35.	Fran_M	1.73	35. Grace_C	2122
36.	Alex_M 1.02	36.	Hugh_C 0.55	36.	Kate_M	1.62	36. Liam_M	1943
37.	Ryan_M 0.99	37.	Matt_M 0.54	37.	Dawn_M	1.57	37. lan_M	1296
38.	Chris_M 0.98	38.	Brad_M 0.45	38.	Anthony_M	1.50	38. Carl_M	1259
39.	Fran_M 0.85	39.	Dawn_M 0.36	39.	Brad_M	1.14	39. Matt_M	1224
40.	Dawn_M 0.47	40.	Kate_M 0.33	40.	Fred_M	1.11	40. Ulrik_M	1138



What do the types used by MINIMAL and COMPLEX participants tell us about 'complexity' of personhood?



Voice tags

Persons: Names: **Functional terms**: Social relationships:

Pronouns: Demonstrative: Number: **Undetermined:**

Body parts: Non-humans:

Speech acts/communication: Message content: Noises:

Animals:

Objects:

Visual elements: Actions: Felt: Taste and smell:

Scenario: **Cognition:**

bloke, girl, guy, lady, man, people, person David, Gabriel, Loki, May, Roxy bully, criminals, gypsy, policemen boyfriend, dad, ex-girlfriend, mum

1st person; 2nd person; 3rd person this, those, which, who all, few, four, majority, more, one anything, something, stuff, things

leg, eyes, face, hands, mouth Supernatural: angel, demon, devil, phoenix, spirit bear, flies, mole, penguin, racoon bed, bubbles, cars, door, keys

> accusations, chatting, comments, mumbling, talking contents, messages, phrases, sentences, words banging, click, knocking, scratching, tap

colours, flashing, image, shadow, shapes bouncing, shaking, sitting, vibrating brushes, sensation, touch daffodils, manure, popcorn, violets

operation, plots, scenario, situation memory, opinions, thoughts

Proportionately more of the COMPLEX participants used:

- Names
- Social relationship terms \bullet
- first and second person pronouns

in reference to their voices.



Collocation

- Collocates were generated according to lemma, and filtered by part-ofspeech.
- We determined a collocation span based on optimising precision and recall for types that were attributed to the 'voice' as Subject:
 - Adjective collocates: 3 tokens either side of the Voice tag
 - Verb collocates: 3 tokens to the right of the Voice tag
- We included all collocates to explore the range of attributes/processes i.e. we did not use association measures that indicate strength, exclusivity etc.



Adjective collocates

Demographics:	Gender & sexual identit Age: Ethnicity/region:	y: feminine, gay, lesbian, male child, old, young american, english, scouse				
Personality traits, mo	od and demeanour: Personality traits: Demeanour: Emotional states:	confident, friendly, impulsive, mischievous, nasty cheery, daft, fake, forceful, gentle, grouchy angry, annoyed, calm, happy, sad				
Beliefs and perspective Ability: Non-human:	:	evil, homophobic, hypochondriac, religious capable, clever, powerful, useless, worthless demonic, inhuman				
Perceptible qualities:clear, faint,Auditory:deep, loud,Visual:angular, blaIdentifiable:consistent,		t, invisible, prominent, tangible d, low, quiet, squeaky black, dark, shadow, speckle t, distinct, familiar, particular				
Location: Time and duration:	above, clos brief, contil	se, distant, external nuous, frequent, rare				



Adjective collocates

Proportionately more of the COMPLEX participants used adjectives:

- indicating gender
- Indicating contrasting person-like qualities
 - Good/bad, nice/nasty, positive/negative, comforting/aggressive
- 'different' to suggest a variety of traits.



Verb collocates

Communicative actions & noise	s: Speech acts: Speech sounds: Dialogue/turn-taking: Non-speech noises:	criticise, question, suggest, warn say, tell, scream, whisper argue, respond, discuss knock, laugh, cry			
Perceptual and cognitive verbs:	Perceptual: Cognitive:	see, listen, find, ignore, recognise know, think, understand			
Action: Movement:	do, try, make, use, change, take, give, control, hurt, play walk, move, leave, follow				
Occurrence:	start, happen, stop, col	nme, appear, disappear			
Relational:	be, got, like, have, see	em			
Modal:	can, would, might, will, must, 'll				



Verb collocates

Proportionately more of the COMPLEX participants used:

- verbs indicating dialogue/turn-taking e.g. 'respond'
- 'want' to indicate intentional states
- 'make' and 'stop' to indicate the capacity to control the voice hearer
 - > MINIMAL 'making a racket'; COMPLEX 'make me..', 'make me feel..'
 - > MINIMAL 'the voices stop'; COMPLEX 'stop me from..'



How does our linguistic approach augment the MINIMAL/COMPLEX binary?

Can we establish a 'complexity scale'?

	Participant Voice tags	P	articipant Adj. collocates	Participant	Verb collocates		Participant	Tokens
1.	Leah_C 2.63	1.	Nina_C 1.78	1. Jade_C	3.96	1.	Olivia_C	14475
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6.	Neil_M 2.09	6.	Carl_M 1.38	6. Carl_M	3.22	6.	Jade_C	7047
7.	Sean_M 2.03	7	Neil_M 1.31	7. Zara_C	3.00	7.	Page_C	6583
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9.	Xander_C 1.95	9.	Leah_C 1.24	9. Orla_C	2.93	9.	Ryan_M	6222
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13.	Gail_M 1.79	13.	Chris_M 1.08	13. Liam_M	2.83	13.	Toby_M	5203
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25.	Liam_M 1.32	25.	Sean_M 0.78	25. Alex_M	2.19	25.	Neil_M	4238
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27.	Matt_M 1.23	27.	Zara_C 0.77	27. Chris_M	2.13	27.	Nina_C	4111
28.	Yan_M 1.23	28.	Violet_C 0.76	28. Eric_C	2.09	28.	Iris_M	4029
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37.	Ryan_M 0.99	37.	Matt_M 0.54	37. Dawn_M	1.57	37.	Ian_M	1296
38.	Chris_M 0.98	38.	Brad_M 0.45	38. Anthony_M	1.50	3 8.	Carl_M	1259
39.	Fran_M 0.85	39.	Dawn_M 0.36	39. Brad_M	1.14	39.	Matt_M	1224
40.	Dawn_M 0.47	40.	Kate_M 0.33	40. Fred_M	1.11	40.	Ulrik_M	1138



The top and bottom of the scales

- Leah (complex):
 - 'and then I was down the quayside and I was sat on the quayside, I was thinking, I'm going to have to sleep on this bench tonight. And I got rattled for it, the voices rattled for it, no, you're not sleeping here, move, get up and walk, get up and move now. And they moved us off the quayside, and told us that somebody had been raped there and they got us moved off there. Told us to move up towards [NAME] Station.'
- Brad (minimal):
 - 'it could be angry or it could be a disappointed voice or like. Stuff like that like.'

The middle of the scale



- Violet (complex):
 - 'it depends, they can shout, they can talk like we do, like now. Or they can whisper'
 - 'Yeah, it was quite upsetting. It was really upsetting because I didn't want to be the person that Michael [one of the voices] wanted us to be'
- Carl (minimal):
 - 'Just like an angry old man [...] a bit old'
 - 'because it's me, they know what to say, do you know, to annoy me '



Corpus methods and the 'psychosis continuum' with respect to voice hearing





Summary

- We found a statistically significant difference in the mean values for MINIMAL and COMPLEX participants
 - This indicates that, with respect to our language components, this is a valid categorisation
- We identified quantitative and qualitative differences in the types used by the respective complexity groupings
 - Capacity for dialogue and affecting the voice-hearer, assuming the point of view of the voice, social relationships, contrasting personality traits, names and gender associated with COMPLEX cases
- Our approach reveals degrees of 'complexity' and heterogeneity within the MINIMAL and COMPLEX groupings
 - > We can begin to identify sub-groups, going beyond the binary classification



Thank you